Person-Centered Care in the Audiology Appointment

INTRODUCTION

This session will explore the Calgary-Cambridge Guides and the Four Habits framework to support audiologists in applying person-centered care and communication skills through the different phases of an audiology appointment. The session will discuss active reflection activities, person-centered principles, and practical ways to enhance hearing care.

This course is a recorded session from the 2020 Audiology Online Conference “Evolving Clinical Practice: Present and Future Considerations.”

LEARNING OUTCOMES

You will be able to:

- review and define the key components of person-centered communication in hearing care and rehabilitation
- apply the Calgary-Cambridge Guides and the Four Habits framework to facilitate a person-centered interaction
- utilize key communication skills that are fundamental in any hearing care or rehabilitation scenario

PROGRAM HISTORY and IMPORTANT INFORMATION

Recording length: 45 minutes
Online conference dates: November 11–23, 2020
End date: November 11, 2025

To earn continuing education credit, you must complete the learning assessment on or before November 11, 2025.

This course is offered for 0.05 ASHA CEUs (Intermediate level, Professional area).